

Workshop: Service provided to the client by Robert Canis. Workshop also applies to Tours and Creative Visions.

Bookings

1. Your booking will only be confirmed once the booking form along with the deposit or full payment has been received and confirmed by email by Robert Canis.
2. **Overseas:** 50% of the balance is required 5 months before the workshop date when travel arrangements will be given and the remaining balance 3 months. Should either payment not be paid in this time and Robert Canis has made two or more attempts to make contact regarding this he reserves the right to consider your booking as cancelled. Your deposit is non-refundable.
UK: The remaining balance is to be paid 3 months before the workshop. Should it not be paid in this time and Robert Canis has made two or more attempts to make contact regarding this he reserves the right to consider your booking as cancelled. Your deposit is non-refundable.
3. Should you book less than 3 months before the workshop, full payment is required at the time of booking.
4. The workshop you have booked on cannot be transferred to an alternative workshop or date.
5. Bookings will not be accepted from persons aged less than 18 years.
6. **Overseas:** To allow for any workshop date alterations, it is a condition of booking that you allow +/- 5 days on either side of the advertised workshop date.

Cancellation

7. Should the workshop be cancelled by Robert Canis due to any reasons surrounding a pandemic, epidemic or force majeure; depending on how close the workshop is to commencement you will be fully/partially refunded. This will be calculated based on refunds given by third parties. This does not include any payments you have made towards the workshop including travel, accommodation, special clothing and equipment purchases. This is at Robert Canis' discretion only and only he will decide whether it be cancelled and not you. Should Robert Canis consider it safe to hold the tour but you decide that you would rather not attend no refund will be made.
8. Should you cancel 8 months or more prior to the workshop, all monies paid to Robert Canis will be refunded.
9. Should you cancel 5-8 months before the workshop all monies paid are non-refundable. However, you will be refunded should Robert Canis be successful in finding a replacement minus £100 admin fee.
10. Unless notice of cancellation is given at least 3 months prior to the workshop date and receipt of the cancellation is confirmed by Robert Canis by email, the balance will remain due and payable. Should full payment have been made, no refund will be made. However, Robert Canis will endeavour to find a replacement where, if successful, you will not be required to pay the balance. Your deposit will be refunded minus £200 admin fee. Should Robert be unsuccessful in selling your place at full cost then he reserves the right to do so at a reduced price. Terms are as follows. 3 months: Full cost. 2 months: 75%. 1 month: 50% with your approval. Once resold, you will be required to pay the difference (plus £200 to cover administration costs) within 7 working days of the re-sold place date.
11. Where the original payment was made through a Payment Processor, should you be eligible for a refund, it will be made minus any fees that the Payment Processor has kept from the original transaction.

12. **Overseas:** Outbound flight: In the event of flight/hotel cancellations and rescheduling prior to the workshop, providing it falls within the +/-5 days time frame and rebooking with the original or an alternative airline/hotel falls within a combined sum of £150, Robert Canis reserves the right to change the start and end dates of the workshop without first conferring with those attending. The group is also liable for possible additional payment of Robert Canis' and his guide's flight and any travel or transfer costs arriving as a result of rescheduling up to a sum of £150 per person.
13. **Overseas:** In the event of flight/hotel cancellations and rescheduling prior to and/or during the workshop, providing it falls within the +/-5 days time frame and rebooking with the original or an alternative airline/hotel falls within £150, Robert Canis reserves the right to change the start and end dates of the tour without first conferring with those attending. The group is also liable for possible additional payment of Robert Canis' and his guide's flight and any travel or transfer costs arriving as a result of rescheduling up to the sum of £150 per person.
14. Due to time constraints (and the possibility that Robert Canis may already be on location), should you cancel less than 10 days before the workshop date Robert Canis will not attempt to re-sell your place and no refund will be made.
15. In the event of Robert Canis cancelling the workshop due to the minimum number not being reached, all monies paid will be refunded. Robert Canis will not be held responsible for any expenses incurred as a result of preparing for the trip including (but not exclusively) special clothing, hotels or any other workshop related expenses. You are advised to take out adequate insurance.
16. At any time, Robert Canis is permitted to cancel your booking whereby a refund of any monies paid will be made and no discussion regarding the reason will be entered into.
17. Robert Canis reserves the right to cancel your place should he discover that you participate in any of the following hunting activities. Big-game (lion, elk etc), grouse, pheasant and off-shore sport-fishing. Should Robert Canis discover this 5 months or more prior to the workshop you will be refunded in full. Any monies paid after this time will not be refunded and no discussion will be entered into. It is your responsibility to carefully read these T&Cs.

Viability

18. In order for a workshop to be guaranteed to run, the minimum number must first be reached. You will be notified 5 months before the tour when 50% of the remaining balance is required. Once everyone's has been received you will be advised of travel arrangements. Should the minimum number not be reached in this time, Robert Canis will notify you of this and advise you to hold back on paying the 50% remaining balance until you have been instructed otherwise. In these rare instances, a definite decision will be made a maximum of two months before the workshop commencement date. In the case of one day workshops, you will be notified four weeks in advance where you will have the choice of a full refund or book onto another workshop.
19. Following correspondence with past clients, Robert Canis is of the opinion that should the minimum number not be reached, many would rather pay a little extra and for the workshop to go ahead than for it to be cancelled. In the case of those workshops that might operate on a smaller group number, the price will be shown under Additional info at the bottom of the summary box on the relevant workshop page. Please ensure you are familiar with this.

Travel

20. You are wholly responsible for arriving on time at the pre-determined meeting location as specified by Robert Canis. Robert Canis is not liable for any lack of punctuality, delayed or cancelled flights or any transit that may affect your travel arrangements.
21. Should you be delayed for any reason whatsoever, it is your responsibility to arrange transport to wherever the workshop is taking place at that time. The workshop will not be interrupted as a result of any delay.
22. Transfers to and from airports and hotels are only included if specified as such.
23. When applicable (including website information and email communication) it is a condition of booking that you book onto those flights and into those hotels requested by Robert Canis. Should you make alternative arrangements contrary to Robert Canis' requests and that the flight be delayed or cancelled, Robert Canis (and the group) will wait for up to 90 minutes after they, themselves, have arrived in Arrivals. After that period, you will be liable for full transfer costs from the destination airport to wherever the group is staying.
24. When travelling in Robert Canis' car or hire car/minibus or another attendee's vehicle during the workshop, you are liable for any damage to the vehicle made by you. There are no exceptions and include damage to doors and boot while putting in or taking out bags and equipment (in very windy conditions, for example), and for any food/drink spillage.

Insurance

25. **Overseas:** Through booking onto a Robert Canis workshop, you accept the hazards involved in visiting remote areas and engaging in potentially dangerous activities. There may be instances where walking on (for example but not exclusively) slippery surfaces, snow, on rocky ground, beside water or in the dark may be required to reach locations. You will be doing so of your own free will. It is a condition that you take out adequate insurance at the time of booking to cover cancellation and curtailment, medical and emergency expenses (including repatriation), personal accident injury and death. Insurance should also cover against loss/ damage to baggage, personal possessions and flight cancellations and delays.
UK: Robert Canis cannot be held responsible for any loss or damage to personal items or for personal accident or injury. There may be instances where walking on (for example but not exclusively) slippery surfaces, snow, on rocky ground, beside water or in the dark may be required to reach locations. You will be doing so of your own free will. You should take out personal insurance should you deem it necessary
26. Should the workshop involve travelling in or through EU countries, Robert Canis advises the client to obtain a European Health Insurance Card.
27. You are wholly responsible for any photographic equipment loaned to you by Robert Canis or by any other member of the tour group at any time throughout the tour and are liable for any repairs or replacements as a result of accident, mistreatment or loss whilst in your procession.

Potential additional costs

28. In the event of third party supply price increases as a result of currency inflation and/or finding alternative hotel accommodation due to hotel cancellations, damage, closure or refurbishment, for example, between a workshop being advertised and it taking place, Robert Canis reserves the right to alter the overall charge of the workshop to up to £250 per person without consultation. Wishing to cancel your place as a result of such an increase will not be accepted and no refund will be made. Payment is to be made immediately.

29. In the event that due to severe weather conditions the group is forced to remain in their accommodation and cancel any following accommodation(s), you are liable for any costs incurred as a result and will include payment of Robert Canis' and his associate's accommodation and meals. Robert Canis will pay the amount at the time and the total owed will be calculated and payable within 14 days upon Robert Canis' return to the UK.

Miscellaneous

30. Should you have any special dietary requirements, this must have been indicated on the booking form. Although every effort will be made to meet such requests, Robert Canis will have no liability if such requests are not met.
31. In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992", all that book with Robert Canis Photography are fully protected for all monies paid directly to Robert Canis arising from cancellation or curtailment of the travel arrangements you have made due to the insolvency of Robert Canis Photography.
32. As with all things in nature, nothing is ever guaranteed. Therefore, Robert Canis accepts no responsibility, whatsoever, for no-showing of those subjects/species as indicated or weather conditions resulting in, for example, poor autumn/floral colour, no snow or no showing of the northern lights.
33. Robert Canis reserves the right to change the programme or workshop leader and guide due to circumstances beyond his reasonable control. This includes serious illness and illness and death of a loved one. Any significant alterations will be advised to you. Robert Canis will endeavour to make any alterations so made of a similar quality to those described.
34. During the workshop, you must behave in a way that is not disruptive, upsetting or dangerous to you or anyone else and you must follow the reasonable requests of Robert Canis. Robert Canis reserves the right to terminate your participation in the tour if your behaviour is, in his reasonable opinion, in breach of this obligation and in such circumstances Robert Canis will have no further liability to you. No refunds will be made.
35. Drones are not permitted on any of Robert's workshops. Although he owns one himself and understands their photographic potential, he is of the strong opinion that the enjoyment of the group (and others) could be compromised by its presence.
36. Robert Canis will not be held responsible for the performance or non-performance of any third party supplier or service provider.
37. In the event that a third party supplier or service provider does not meet the expectations of the client, Robert Canis cannot be held responsible for any inadequate or unsatisfactory service supplied by a third party.
38. Should a dispute arise during the workshop, Robert Canis will attempt to resolve this to the best of his ability. You are to make Robert Canis aware of any problems immediately and not following the tour end date. The decision of Robert Canis Photography Ltd is final and no discussion will be entered into.
39. As I am sure you understand, aside from it being Robert Canis' livelihood, a great deal of time and expense goes into researching, designing and running a tour. Therefore, unless written permission is granted by Robert Canis, clients attending his tours are not permitted to organise, host, co-host, promote or sell any trips, tours or workshops (photography related or otherwise) to locations they have visited with Robert Canis within a time span of 5 years after attending one of his workshops. Should this occur then you will be in breach of this contract and liable to pay the penalty of £2,000 per year to Robert Canis.

40. A polite request. Throughout the workshop, both well known and lesser known locations will be visited. The (understandable) temptation for many is to post images onto social media as the workshop progresses but in order to keep footfall to a minimum in such places Robert Canis politely requests that you disable in-camera/mobile phone geotagging and resist the temptation to advertise the location's exact whereabouts. This would be greatly appreciated. Thank you.